

## **RE: Urgent Product Recall Notice**

Dear Valued Aveanna Customer,

This message is from Aveanna Healthcare Medical Solutions ("AHMS"). We are reaching out to inform you about an Urgent Product Recall Notice issued by **Integra LifeSciences**, the manufacturer of **MediHoney Wound & Burn Dressing Gel**. The affected product was first shipped on October 3, 2023. This Urgent Product Recall is being conducted with the knowledge of the U.S. Food and Drug Administration.

According to the manufacturer, this notice applies to specific lots of MediHoney Wound & Burn Dressing Gel because the induction seal may not be fully attached to the tube, which could affect sterility.

Please refer to the table for a list of affected item(s):

Item Number	Description	Affected Lots	Expiration Date
788894	DRESSING, MEDIHONEY GEL STR 1.5OZ (12/CS)	2328	6/1/2025
		2332	6/1/2025
		2333	7/1/2025

Per manufacturer recommendations, please discontinue use of any products matching the affected item and lot number listed above. You may contact us for a replacement shipment. If you do not have a product matching the description above, no further action is required.

If you have questions about the recalled product, please contact **Integra LifeSciences at (800) 654-2873**. You may also contact your physician with any questions or concerns.

Should you have any additional questions or concerns, you may also contact AHMS toll-free at (866) 883-1188 during our normal business hours Monday through Friday, 7:00 AM to 7:00 PM CST, or Saturday, 8:00 AM to 1:00 PM CST.

Thank you for trusting AHMS with your care.

Sincerely,

## -Aveanna Healthcare Medical Solutions

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-255-8360 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-888-255-8360 (TTY: 711)。

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